



Order By 10 AM

One Business Day Service

Order by 10 AM PST Monday through Friday and we can ship your dessert out the same day. You can choose to have it arrive the next day at the earliest.

Arrival days are Tuesday – Friday. There is a Saturday delivery available to some areas but it's VERY EXPENSIVE.

Two Business Day Service

Order by 10 AM PST Monday through Wednesday and we can ship your box out the same day. You can choose to have it arrive two days later at the earliest (e.g. Monday by 10 AM arrives Wednesday at the earliest). If you order a dessert and select Two Business Day Service Thursday through Sunday, the earliest we usually ship is the following Monday. That way we're cool to the food and it doesn't sit alone in a warehouse over the weekend.

Signature not required

We authorize Fed Ex to leave your package at the recipient's address without a signature. That way the recipient doesn't have to be home to accept it and our desserts do not suffer from multiple delivery attempts as long as it is the same or next day. Of course this is all dependant on the weather conditions also.

Warm weather care

Per shipping address for Two Business Day Delivery only
(charges do not apply to Relaxed or One Business Day rates).

October 1 – April 12: No Charge

April 13 – September 10: \$10 additional to Two Business Day Delivery rates.

Why?

Warm weather strikes each summer and wreaks havoc on perishable, melt-able food. It's hot in Fed Ex trucks and warehouses even if it isn't too warm at the recipient's address. We employ an ice pack and insulation defensive strategy that ensures your shipment arrives in great shape.

The extra packaging is reusable on picnics and road trips.

Saturday delivery

Not available to all locations. If it is available, you'll be offered a date on your checkout calendar. If you have any questions, email service@alaskasilkpie.com or call 800.745.5743 and we'll help!

Saturday and Sunday shipments

Do you ship on Saturday or Sunday?

Sorry, NO we do not ship on the weekends. We ship Monday through Friday. If you place your order after 10 AM PST Friday your order will ship the following Monday.

International shipping

We can send food to all 50 states and Washington D.C. Unfortunately, we can't send Alaska Silk Pies internationally.

P. O. Boxes

We can't ship perishable product to P.O. Boxes, unfortunately. FED EX is our courier and they can't deliver to them.

If you're concerned that all you have is a P.O. Box, here are some frequently asked questions with answers that might be helpful.

What if I have a Rural Route Number?

Rural Route numbers are OK, FED EX delivers to them. Sometimes people confuse the two. Rural routes start with "R.R."

Do they have a street address at all?

Every house in America has a street address that FED EX can reach. It may not be the most common way to describe the address, but it almost always exists.

Can I ship to a neighbor?

Absolutely If they promise not to gobble the dessert before you get home!

What other addresses can I ship to?

If there's a FED EX store in their area we can arrange to ship there and they can pick it up. Many customers choose to ship to a work address.

Alaska & Hawaii

Yes we can!

Shipments to AK and HI cost \$10 extra per address.

There are some quirks to share about shipping to these two states.

Two Days takes Three Days

Shipping by Two Business Day Service to Alaska and Hawaii takes three days. Not all our desserts can last three days in transit. If your cart contains a dessert that won't make it in three days, we'll require One Business Day Overnight Service.

10 AM PST Tuesday Deadline

We don't ship Two Business Day packages over the weekend in order to protect our desserts. This means the deadline for a same-week delivery to Alaska or Hawaii is Tuesday by 10 AM PST. Orders placed by 10 AM PST will ship by Tuesday to arrive by Friday.

Very Rural Exceptions

Shipping by Two Business Day isn't available to all parts of either state. In those cases we must ship by Priority Overnight and we DO NOT Suggest doing that. That service is not guaranteed to take one business day, however. I know, it confuses us, too. But we're here to help you sort this out: call us at 1.800.745.5743.

Local delivery

Local delivery is available in two ways.

Order online and use our standard FED EX delivery options. This is the cheapest method for most orders.

If you'd prefer to use our local courier we can arrange that by phone at Local: 206.381.8494 or out of town 1.800.745.5743.

Pick up order

Pick ups are free at our bakery.

Available by phone at 206.381.8494 or on web.